Clarence... a brighter place

CITY HEART

Clarence City Council - City Heart Plan

A guide for our conversation

Background

The City of Clarence is growing! As we grow, it's important to plan together for a successful and inclusive future. To guide growth and change in and around Clarence's principal activity centre, we are developing a shared vision and framework called the City Heart Plan. The City Heart aims to bring together Rosny Park, Kangaroo Bay and Bellerive village into a thriving and vibrant activity centre for the whole of Clarence.

Council launched the City Heart project in 2020, and conversations were held with community members to better understand the values, ideas and aspirations for the area. We learned that local people cherish the green open spaces, views to the river and surrounding landscape, and the small village feel – they want to see these qualities retained and improvements made to pedestrian connectivity, civic and community spaces, expanded arts and cultural facilities, and more things to do and reasons to visit, day and night.

We have now restarted the project and we're working with consultants MGS Architects to deliver the plan – it is due to be completed mid-2023. The relaunched project draws on all the themes we heard about in 2020, and we will again involve the community and stakeholders to help us identify the right mix of community infrastructure, housing, open space, access and movement, commercial development and activities to provide the greatest community benefit over the long term.

We want to know what you think is important for the civic, cultural and retail heart of Clarence. What makes our 'City heart' beat?





Our Challenge

As we grow, how can we strengthen Clarence's City Heart to improve our community's quality of life now and into the future?



Success Objectives

The engagement will produce:

- A transparent process that demonstrates the engagement opportunities to the community
- Engagement that is broad, diverse, accessible and ensures ALL voices are heard
- Manageable and clear engagement expectations
- A considered and clear City Heart plan which explains which ideas were or weren't taken on board and why, that will close the loop with the community at the end of the project

Participants will:

- Feel informed and connected to the project, ensuring all voices are heard throughout the engagement process
- Be inspired, excited and hopeful about the future of Clarence City
- Form strong relationships with community and become key stakeholders to help deliver community outcomes

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Scope of the engagement

What people can influence during the engagement

- Activation ideas for the Rosny Park land and other open spaces
- Ideas for future uses of council owned land including car parks, chambers, and council lawns
- Ideas for community, civic and cultural facilities

What people cannot influence during the engagement

- Timelines- to ensure the plan is delivered mid 2023
- Existing approved planning and development decisions
- Budget allocations for the project



Our commitment to you

We will work with you to ensure that your concerns and aspirations are deeply considered in the City Heart plan and provide feedback on how public input influenced the decision

We Promise to...

Listen to what people say

Work with you to ensure your concerns and aspirations are considered and understood

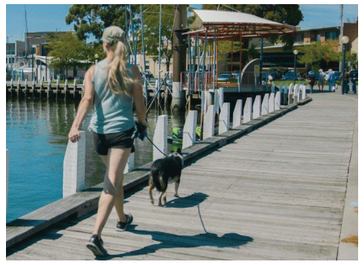
Document and record all inputs

Report back on what we heard and explain where this feedback has impacted decision making

Identify where we can't incorporate a recommendation and clearly explain why

Provide clear, transparent, and up to date information during planning and implementation

Be culturally sensitive with all our conversations and decision making.







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Roadmap – how you can get involved

Wider community engagement – Feb 2020 with summary report from Timmins Ray

STAGE 1	STAGE 2	STAGE 3	STAGE 4	STAGE 5
September – October 2022	**November 2022**	**December – January 2023**	**February - April 2023**	**April – June 2023**
PURPOSE Reinvigorate interest in the City Heart Project and confirm the outcomes of the 2020 engagement	**PURPOSE** Engage key community stakeholders in Future Forum #1	**PURPOSE** City Heart Concepts developed based on Future Forum #1 feedback and responses	**PURPOSE** Wider engagement with community & stakeholders to capture broad thinking on City Heart Concepts Engage key community stakeholders in Future Forum #2	**PURPOSE** Finalise City Heart Plan and share back to community Celebrate!
KEY ACTIVITIES **Key Ideas Online Survey** to capture community's priorities for the study area via Your Say page of council website The survey can also be done in person, mailed in or over the phone	**KEY ACTIVITIES** **Future Forum #1 –** Consider Key Ideas survey responses and capture reactions and responses to inform draft plan	**KEY ACTIVITIES** Finalise City Heart Concepts Prepare for wider engagement on Concepts	**KEY ACTIVITIES** **Wider engagement** for community to share feedback on the City Heart Concepts **Future Forum #2 –** Review wider engagement report, consider City Heart Concepts, and provide final reflections and/or recommendations to inform the preliminary City Heart Plan **Webinar –** Share draft City Heart Plan concepts and how the community can provide feedback	**KEY ACTIVITIES** Finalise City Heart Plan Broad communication of final City Heart Plan with opportunity for community review and feedback
INPUTS This conversation guide Key Ideas survey	**INPUTS** Key Ideas Survey responses	**INPUTS** Summary report of feedback and responses from Future Forum #1	**INPUTS** Wider engagement report (Council) Summary report from Future Forum #2	**INPUTS** Final draft City Heart Plan and Summary Engagement report